COMPLAINT FOR DENIAL OF MEDICAL RECORDS – English

To the competent authority:

We, Mercedes Zepeda Conceta and David López, parents of Snyder López (who passed away on October 7, 2024),

hereby report the denial and concealment of our son's medical records.

Since October 22, 2024, we have submitted multiple formal requests to obtain the complete medical record of Snyder López.

To this day, the hospital has only provided incomplete versions, where certain records appear canceled or withheld without explanation.

Our right of access has been systematically denied.

This is a direct violation of:

- HIPAA (45 CFR 164.524), which guarantees access to medical information within 30 days.
- California Health & Safety Code §123100, which grants parents the right to access the full records of a deceased minor.

We urgently request:

- 1. The immediate and complete release of all medical records of Snyder López, without redactions or cancellations.
- 2. A formal investigation into the concealment and repeated denial of these documents.

Sincerely,

Mercedes Zepeda Conceta

David López